

STAFF STORIES OF THE QUARTER

2nd Quarter 2019



Patient-Centered



Collaboration



Integrity



Transparency



Stewardship

LEADER OF THE QUARTER

Beth Harrison

Beth has had amazing outcomes in the Stroke Program here at Union, leading the team to Silver Stroke Status with the AHA in 2018 and now leading them to Gold Plus with Target Status for 2019. The Gold Plus with Target Status is the highest achievement you can earn with AHA get with the guidelines for stroke. The award is achieved by applying the most up to date evidence-based treatment guidelines to improve patient care and outcomes. Beth leads the team to achieve the best outcomes! Beth continually goes above and beyond in all that she does!



STORIES OF THE QUARTER

Jackie Martin

Jackie spearheaded a project with the Union Health Foundation to develop trauma outreach for child safety. Jackie brought awareness and mentored to develop a “Beat the Heat, Check the Backseat” program. In May this program was featured in the Tribune Star and has grown with support of the community. This program is now in all the pediatric offices, distribution points at all Terre Haute Fire Department stations, the Terre Haute Police Department, and the Union Emergency Department. Jackie has demonstrated a vision and collaboration for injury prevention that is serving our community and trauma program in a manner that is exemplary.



Colleen Maurer, Ashley Stetter & Callyn Althoff

2EB has very few HAPI's, but earlier this year, they received two. Three staff members designed an expansive research project to find the cause. Every patient chart was audited daily. The information gained from these audits was used to develop an education program for all staff on the unit. After the education was completed, every patient chart was again audited daily for compliance. If a deficiency was found, staff feedback was given in real-time. Since this program was initiated, they have not seen another HAPI. These nurses have worked diligently and have greatly reduced the risk of harm to our patients.



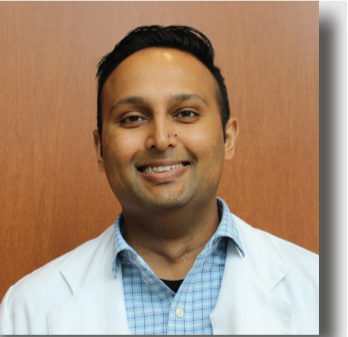
Megan Lotz

The Pharmacy was recently contacted about a patient who could not read or write. Megan found a local pharmacy that provided free pill packaging and delivery services. She sat down and met with the patient to discuss the options and explain how the pill packaging would work. She also noticed he was taking duplicate medications so reached out to his doctors herself to eliminate two of his medications. The pharmacy could not deliver for 7 days so Megan had Lobby Pharmacy fill a 7-day supply of all his meds and she even placed them in separate containers for morning and evening and attached a picture of a sun and a moon since the patient could not read. Megan follows our mission, vision and values daily but went above and beyond for this patient.



Dr. Sagar Patel

Dr. Patel took the role of primary communicator with a family whose loved one was hospitalized here for 7 weeks. He collected information from the multiple specialists and met with the family daily to give updates and answer questions. He has gained their loyalty and support and turned around a situation that was unbearable and leading to a transfer to another facility.



Melissa Edwards & Gina Mumbower

Recently, 3 teenagers from the community were tragically involved in an accident that took their lives. Melissa and Gina recently spear headed an effort to raise money to help memorialize these 3 teenagers. They had bake sales, asked for donations and spent a lot of their own money and time to be able to raise enough money to purchase a granite monument to be located on the school property in remembrance of these teens. We commend their efforts to bring remembrance to a small community to help mend the sadness from this tragic event.



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