

STAFF STORIES OF THE QUARTER

1st Quarter 2020



Patient-Centered



Collaboration



Integrity



Transparency



Stewardship



Celinda Fulling — Emergency Department

Recently, Celinda saw a need for clothing and hygiene supplies for the sexual assault patients that she and other SANE (Sexual Assault Nurse Examiner) trained nurses care for. She took it upon herself to organize a clothing and supply closet in the ED to provide these patients with clothes and hygiene products they might need. While Celinda originally created this with the sexual assault patients in mind, she graciously opened these supplies to anyone the ED staff determines is in need. Celinda models our mission statement by providing these vulnerable patients with high quality compassionate healthcare.



Cinda Morrison — UMG Cardiology

Cinda found a patient laying on the sidewalk by the MOB parking lot. After talking with the lady, she found out she was on her way to her cardiologist appointment, so Cinda helped her get inside and to the office. She found out the patient had walked from home to get to her appointment (it was 17 degrees that morning). Cinda then paid for an Uber out of her own pocket so the patient could get home safely after her appointment.



Erin Wolverton — Case Management

A patient was admitted who has cancer. She is also the guardian over her sibling's two children. Upon arrival it was noted that the patient's elderly mother had been left with the children in a local motel. They had been evicted from their rental house. After admission, Erin was assigned to this case. The next day the grandmother and children showed up to the hospital as they were evicted from the hotel. At this point they were all homeless. Erin had no choice but to contact CPS. While the kids were waiting on CPS to decide, and making multiple phone calls, Erin noticed the children in the waiting area. The children looked anxious and scared. She offered to take them to the cafeteria. They agreed and she purchased each child a meal and other snacks. Once the children returned to the floor, Erin was notified that they were going to be taken into foster care. The waiting period of the final plan and the children having to say their goodbyes took a lengthy amount of time. Erin sat with the children and provided emotional support multiple times to the family throughout the day. After Erin witnessed how the children reacted when she provided them food the first time, she took them to the cafeteria again before they were taken to their foster home. This case would not be easy for anyone, but she handled it with such care and professionalism.

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