

# STAFF STORIES OF THE QUARTER

## 2nd Quarter 2019



Patient-Centered



Collaboration



Integrity



Transparency



Stewardship

### LEADERS OF THE QUARTER



#### Katie Watson

Katie played an instrumental role for the Union Hospital Clinton “Pack the Pantry” event where non-perishable food donations were collected for the Parke and Vermillion county food pantries. Over 600 pounds of food was collected. In addition to playing a key role in educating the community regarding eating healthy on a budget, Katie has also taken the initiative to change the recipes and purchase options to ensure that patients on a diet restriction can have the same portion sizes and options as those without diet restrictions. She has also revised the patient menus to be diet specific so that a more patient-centered approach can be achieved.



#### Nancy Meadows

Nancy has been instrumental in developing and structuring our CDI department and our DRG Assurance program (ensuring accuracy and clinical validations in the EMR) and increasing physician engagement. She and her team routinely meet with physicians for education. Nancy was also recently invited to be a part of a panel discussion at the 3M National Client Experience Summit to share Union Health’s experience and insight in optimizing our CDI program.



#### Meghan Whittaker

Meghan has worked tirelessly to lead the effort of the Safety Coaches in delivering a very successful Safety Fair. Her dedication to safety for the patients we serve is remarkable and her efforts are nothing short of heroic and also relentless. The event was very well coordinated and masterfully planned. Meghan’s persistence to keep initiatives moving forward is at all costs admirable and very often self-sacrificing as she dedicates herself and invests so much in her work.

### STORIES OF THE QUARTER



#### Kelli Keys & Camille Costa

Kelli and Camille were both recently picking up her children from school at the Paris Elementary School when a vehicle hit another car. The driver got out and slumped over. They both rushed over to assist the driver. They performed CPR together until help arrived. The victim was then transferred to our ICU, treated in Cath Lab and was eventually discharged home. Their quick response helped save this man’s life.



#### Jennifer Head

A mother of twins was most appreciative of the many acts of kindness and assistance provided by Jennifer.



#### Samantha Delattre & Connie Hire

Samantha & Connie went above and beyond to help a mother and her children when issues arose.

UNION  
HEALTH